RMP Communications Survey 04-20-12.docx

RMP COMMUNICATIONS SURVEY

PLAN

- Use online tool: Survey Monkey
- Target specific people: 1) RMP participants, 2) people on email list that indicate they read the Pulse
- Follow up on an individual basis with group 1 to ensure response to the survey: email, phone

QUESTIONS

The Pulse

- 1. Do you read the Pulse? Never, occasionally, every edition
- 2. Which parts of the Pulse do you read? Check each one that you read: Overview, Article Highlights, Article figure captions, Article text, Latest Monitoring Results, Trends at a Glance
- 3. Approximately how much of each edition do you read? 0%, 10%, 25%, 50%, 75%, 100%
- 4. How would you rate the Pulse on the following categories? Poor, OK, Good, Excellent
 - a. Readability (the information is understandable)
 - b. Interesting material
 - c. Substance
 - d. Accuracy
 - e. Appearance
 - f. Timeliness
 - g. Size and length
- 5. To reduce cost and effort, the RMP is considering producing a shorter version of the Pulse every other year (essentially eliminating the articles). Do you find this acceptable? Unacceptable? No preference?
- 6. Do you share the Pulse with others? Share with colleagues? Share with supervisors? Put on display? Distribute at meetings?
- 7. What do you like best about the Pulse? What suggestions do you have for improving it? Any other comments? Open-ended

RMP Web Site

- 1. Approximately how frequently do you visit the website? Once per year? 4 times per year? 12 times per year? More often than 12 times per year?
- 2. Which parts of the web site do you use? Check each one that you read or use: home page; committee and workgroup pages; cruise reports; sampling stations; contaminant data display and download (CD3) tool; dredged material testing thresholds; copper rolling averages; RMP publications; Annual Meeting agenda and presentations;
- 3. How would you rate the web site on the following categories? Poor, OK, Good, Excellent
 - a. Provides useful information

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- b. Ease of data access
- c. Ease of report access
- d. Appearance
- e. Timeliness
- 4. What do you like best about the RMP web site? What suggestions do you have for improving the RMP web site? Any other comments? Open-ended

Other Forms of Communication

What other types of communication products would be useful to you? Check each one that would be useful: Webinars, fact sheets, Quarterly e-Update, other (write-in)

Please Tell Us About Yourself RMP Participants Name Organization

Outside Folks

Profession categories: Agency, NGO, Elected, Scientist, Student, Teacher, Activist, Public